

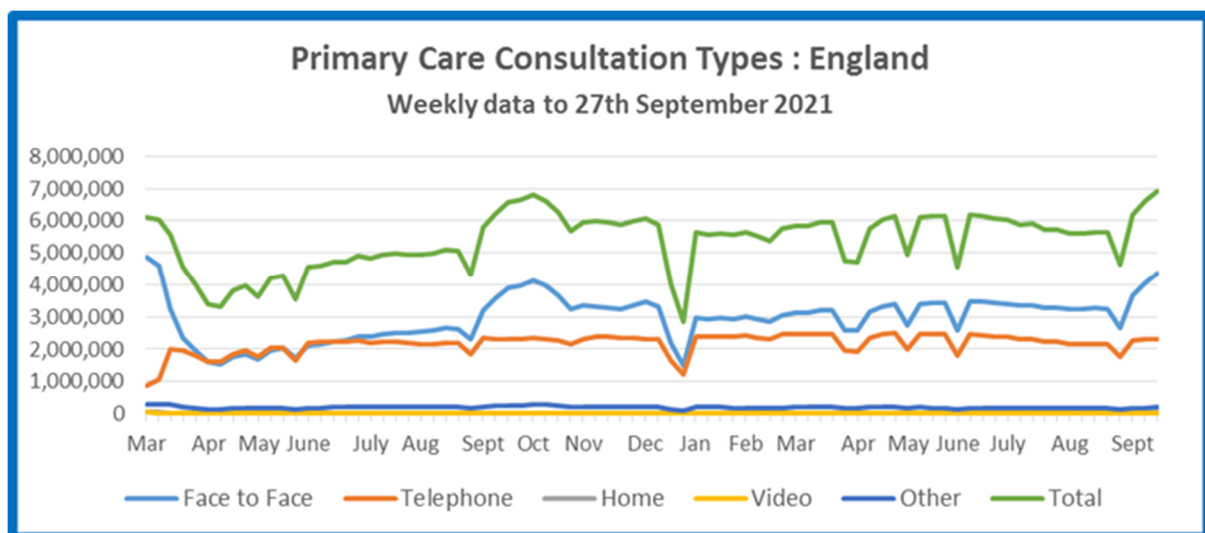
This has become a “hot” topic now with the Government actually looking at their own data!

We are now beyond pre-pandemic levels of consultations (**See the green line**) at 6.9 million a week and expect levels to go up further. This comes with an increase in Face-to-Face consultations and is like 2020 when **Flu vaccinations** occurred.

Appointments with GPs are at their highest since April 2019 at 3.4 million a week and with incentives being offered we will see if activity drops back as last year. Historically speaking “other practice staff” pick up more of the flu vaccination appointments than GPs. Overall the numbers show no change in who does the flu vaccination appointments from 2019.

“Telephone” appointments are continuing at the new level of about 2.3 million a week. This seems an established change caused by surgery systems and patient behaviour. **Patients still get appointments with the same HCP in the practice it is just delivered differently.** There was a change in April – June 2020 (1st wave) when GPs took more of the workload but things have reverted to previous levels since then.

Covid vaccination appointments are excluded from the data shown. Covid vaccinations by Primary Care personnel (including Primary Care Networks) averaged 130,000 per week in September, With increased “booster” vaccination coming we expect increasing levels in coming weeks.



RMS will continue to inform you about the changing environment in Primary Care with information on market trends to help you in your activity and planning of direct marketing activity.

RMS 18th October 2021